

PDF Days Europe 2025

AI and PDF Accessibility

Thomas Schempp | Head of Software Development | axes4 GmbH

Automatic Captioning

Subtitles in Zoom or Teams? Sometimes they're a source of amusement, but they significantly lower the barrier for people with hearing loss.





Modern Hearing Aids

Thanks to AI, they filter out background noise so that their wearers can hopefully understand everything, even at the proverbial cocktail party.





Navigation in Everyday Life for People with Vision Loss

Take ChatGPT on your smartphone, for example: give it access to the camera and ask what it sees. It will describe your surroundings in astonishing detail. Try it out—or talk to me after the presentation.





Easy-to-read Language

Do you understand legal texts at first glance, or do you sometimes rely on AI to simplify them? Many people feel the same way even with everyday texts—and AI can help them, just as it helps us, to navigate the jungle of language.





Equal Access

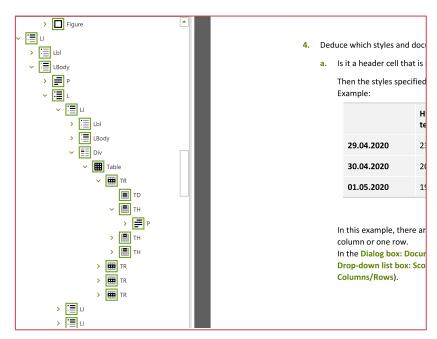
Equal Access means that all people—regardless of their individual abilities or limitations—have the same access to information, services, and opportunities. It ensures that no one is excluded. And it demands that accessibility is considered from the very beginning, so that everyone can participate on equal terms.





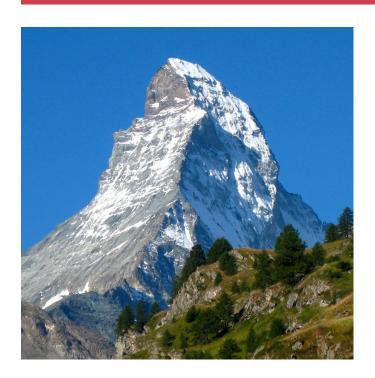
PDF/UA

On a hidden layer, the document contains tags—similar to HTML—that identify headings, tables, images, and so on.





Matterhorn Protocol



The Matterhorn Protocol is a collection of test criteria. It describes what a PDF must fulfill to be considered accessible, listing specific error cases that can be checked—like missing alternative text for images or incorrect heading structures.



Guiding Questions

- Can AI replace PDF/UA?
- Can Al tag a PDF document?
- Can AI help with the Matterhorn Protocol?
- In what other areas of PDF accessibility might AI be useful?



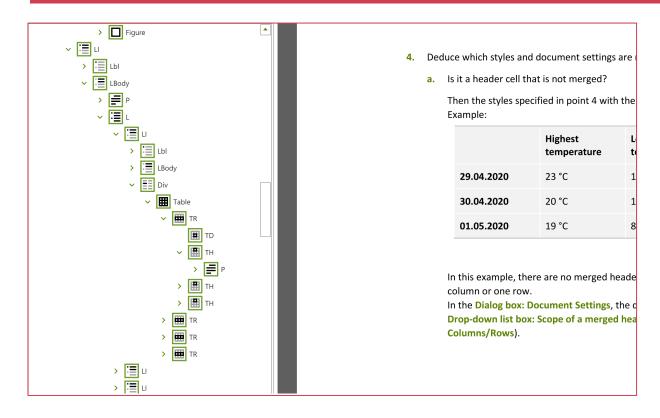
Can AI replace PDF/UA?

ChatGPT's Own Admitted Limitations when Reading PDFs:

- "Multi-column text may get jumbled—I sometimes have to reconstruct the right order."
- "Tables are readable as text, but often misaligned—I'd have to 'clean them up.'"
- "Footnotes and column breaks don't come out faithfully."

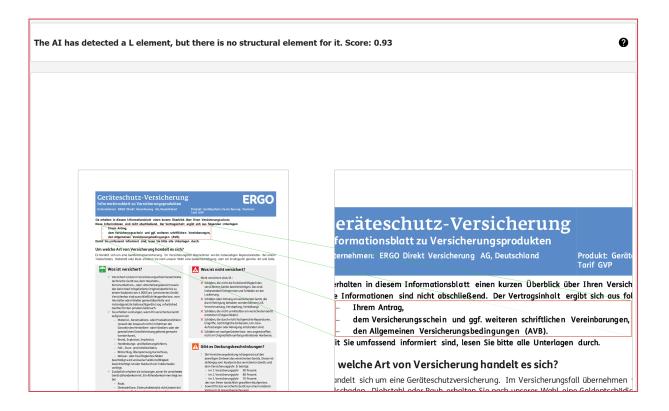


Can AI tag a PDF document?



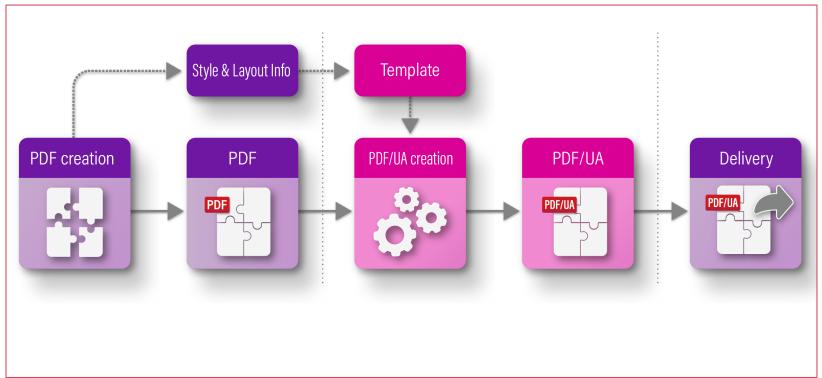


Can AI Help with the Matterhorn Protocol?





Serial Documents and the European Accessibility Act





Conclusion

- PDF/UA remains the gold standard. There is no AI magic that creates accessible PDF documents—certainly not if the goal is Equal Access.
- AI can support checking—especially the Matterhorn checkpoints that require human judgment.
- In the future, AI may improve automatic tagging enough to make corrections more efficient than doing everything manually.
- For serial documents, template-based tagging shows great promise, and AI can help here.

